



## **Wholesale Terms & Conditions South Africa**

- All wholesale prices are ex VAT and exclusive of transport.
- Minimum opening order is R8 000 ex VAT.
- Minimum top up order is R2 500 ex VAT per order.
- Prices are valid until March 2025; however, these are subject to change should we receive radical price adjustments from our suppliers.
- It may take up to 48 hours to process an order, after which a lead time and pro forma invoice will be provided.
- Lead times vary depending on the size of the order.
- Production on custom orders will only begin after a deposit or full payment has been received.
- Packing and shipping of orders will only begin after payment has been received.
- Returns are not permitted unless a product is faulty or incorrectly packaged.
- Communication regarding faulty or incorrectly packaged items are to be communicated with us within 72 hours of receiving your delivery.
- All products sold via ecommerce platforms are to be sold and advertised as "African Jacquard" products.
- Should you wish to use our images online, please contact us to receive images.

### **Product specifications:**

- African Jacquard provides you with a unique range of products that are designed, woven, and manufactured in Cape Town, South Africa.
- All our textile products are woven from natural fibres such as cotton, linen and bamboo, and the use of natural fibres in our products may result in slight weaving and manufacturing irregularities.
- There may be colour variations from the products depicted on our website and catalogue due to lighting and screen resolutions.
- All products have a woven African Jacquard tag sewn into the hem, along with a care label.
- African Jacquard cannot be held liable for damage caused should the washing instructions not be followed.

### **Social Media/Blogging guidelines:**

- When writing or blogging about African Jacquard, please remember to include links to our website <https://africanjacquard.com>
- When sharing or re-posting on social media, please remember to tag us appropriately: @africanjacquard
- Social media handles:
  - Facebook - [facebook.com/page.AfricanJacquard](https://facebook.com/page.AfricanJacquard)
  - Instagram - [instagram.com/africanjacquard](https://instagram.com/africanjacquard)