



## **Trade Terms & Conditions**

- Decorators/Architects /Corporate gifting/Hospitality are eligible for a trade discount off our Retail (incl. VAT) prices.
  - 20% for orders under R50,000 incl. vat
  - 30% for orders between R50,001 – R200,000 incl. vat
  - 40% for orders over R200,000 incl. vat
- All prices are exclusive of transport.
- Prices are valid until December 2023; however, these are subject to change should we receive radical price adjustments from our suppliers.
- It may take up to 72 hours to process an order, after which a lead time and pro forma invoice will be provided.
- Lead times vary depending on the size of the order.
- Production on custom orders will only begin after a deposit or full payment has been received.
- Packing and shipping of orders will only begin after payment has been received.
- Returns are not permitted unless an item is faulty or incorrectly packaged.
- Communication regarding faulty or incorrectly packaged items are to be communicated with us within 72 hours of receiving your delivery.
- African Jacquard cannot be held liable for damage caused should the washing instructions not be followed.

### **Product specifications:**

- African Jacquard provides you with a unique range of products that are designed, woven, and manufactured in Cape Town, South Africa.
- All our textile products are woven from natural fibres such as cotton, linen and bamboo, and the use of natural fibres in our products may result in slight weaving and manufacturing irregularities.
- There may be colour variations from the products depicted on our website and catalogue due to lighting and screen resolutions.
- All products have a woven African Jacquard tag sewn into the hem, along with a care label for washing instructions



APPRO:

- APPRO is permitted, and the length at which the product may be kept for is to be confirmed with African Jacquard prior to taking the product.
- All products are to be returned undamaged.
- Should any products be returned with damages, you will be liable to pay for the product and will be invoiced at your decorator's discount price

Social Media/Blogging guidelines:

- When writing or blogging about African Jacquard, please remember to include links to our website <https://africanjacquard.com>
- When sharing or re-posting on social media, please remember to tag us appropriately: @africanjacquard
- Social media handles:
  - Facebook - [facebook.com/page.AfricanJacquard](https://facebook.com/page.AfricanJacquard)
  - Instagram - [instagram.com/africanjacquard](https://instagram.com/africanjacquard)